

Subject:

 Velocity Risk | Your Account Security is Getting an Upgrade

Date:

09 July 2025, 07:32:01



Multi-Factor Authentication Coming Soon

Security is a top priority - for you, your clients, and our team. That's why, over the next few weeks, we'll begin requiring **email-based multi-factor authentication (MFA)** when logging into your account.

We know change can be a bit inconvenient, but this update is essential to ensuring that only authorized users can access your account.

What's changing:

 You'll enter a **one-time code sent to your email** at login.

 MFA will remain active for up to **10 hours or until logout**.

 **Shared logins will no longer be supported**, as the email code is tied to one user.

To add new users:

Simply reply to this email with the following information and we'll take care of the rest:

-  Users Name
-  Email
-  Phone number

Example of new process:

Portal Screen to Login with MFA



Verify Your Identity

We've sent an email with your code to

jsle*****@gmail*****

Enter the code*

Continue

Didn't receive an email? [Resend](#)

Email from Velocity for MFA



MFA Code for Velocity Portal

Your code is:

659625

You're receiving this email because you have an account in Velocity Risk. If you are not sure why you're receiving this, please contact us.

We appreciate your understanding and support as we take this important step forward in protecting your business.

Steven Schallau, CIC

Distribution Manager - Small Commercial

sschallau@velocityrisk.com | 205-901-9039

Contact Underwriting Support

Velocity Risk Underwriters, LLC, is a Delaware limited liability company based in Tennessee. Velocity Risk Underwriters, LLC, is a subsidiary of Ryan Specialty, LLC. Velocity Risk Underwriters works directly with brokers, agents and insurance carriers, and as such does not solicit insurance from the public. Some products may only be available in certain states, and some products may only be available from surplus lines insurers. In California: Velocity Risk Insurance Agency, LLC (License #0K75926). ©2025 Ryan Specialty, LLC

Velocity Risk Underwriters, LLC, 10 Burton Hills Blvd., Ste 300, Nashville, TN 37215

[Unsubscribe](#) [Manage preferences](#)