

**Subject:**

🎉 Velocity Risk | Meet Tim Eckman Your Small Commercial

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# Velocity Risk

## Meet Tim Eckman | Your Small Commercial Underwriter: Fun Facts + Pro Tips!

We're excited to introduce you to your assigned underwriter — your go-to person for risk-specific support and guidance! Below is a little about them, along with a quick guide on who to contact for what. Knowing the right resource can save you time and get you answers faster!

### 🎉 Meet Your Underwriter: Tim Eckman

📍 **Lives in:** Providence, RI

🍕 **Food Obsession:** Bacon Egg & Cheese Sandwich

📖 **Recommends reading:** A Brave New World by Aldous Huxley

🎬 **All-time favorite movie:** The Lord of the Rings trilogy (The Return of the King is my fav of the 3)

🏖️ **Dream vacation spot:** Costa Rica

🏈 **Will never miss a game from:** New York Giants

🐟 **Little-known fun fact:** I'm an avid fisherman (conventional & fly fishing), & design my own lures/flyes

💬 **Best advice for new agents:** *"When submitting an account to be reviewed, provide the target premium so we can create a competitive quote."*



Reach Tim at: [teckman@velocityrisk.com](mailto:teckman@velocityrisk.com) | 615-589-6382

## Need Help? Customer Service or Underwriter

 **Start with Customer Service when you need:**


- ☒ General information
- ☒ Risk status updates
- ☒ Endorsement or cancellation requests
- ☒ Other general support or inquiries


 **Go to Your Underwriter for:**


- ☒ Risk-specific questions
- ☒ Submission clarifications
- ☒ Anything Customer Service doesn't cover

### Customer Service Contact Details

 [smb.underwriting@velocityrisk.com](mailto:smb.underwriting@velocityrisk.com) |  844-878-1267

 **Live Chat** directly in the quoting platform (*fastest option!*)

 If your issue needs an underwriter, Customer Service will make the referral directly. Risks referred directly in the quoting platform automatically go to your underwriter.

 **Reminder:** You can do many endorsements yourself – check out the [Knowledge Center](#) for training and tips on how to self-service your policies.

We are here to support your success. If you have any questions or need further assistance, please don't hesitate to give us a call. Our team is here to assist you. We will continue to work hard to be your carrier of choice for coastal risks.

## Steven Schallau, CIC

### Distribution Manager - Small Commercial

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