

**Subject:**

🎉 Velocity Risk | Meet Sandy Antonicello Your Small Commercial

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# Velocity Risk

## Meet Sandy Antonicello | Your Small Commercial Underwriter: Fun Facts + Pro Tips!

We're excited to introduce you to your assigned underwriter — your go-to person for risk-specific support and guidance! Below is a little about them, along with a quick guide on who to contact for what. Knowing the right resource can save you time and get you answers faster!

### 🎉 Meet Your Underwriter: Sandy Antonicello

- 📍 **Lives in:** Lebanon, TN
- 🍕 **Food Obsession:** Cheese pizza
- 📖 **Recommends reading:** The Stand by Stephen King
- 🎬 **All-time favorite movie:** The Notebook
- 🏖️ **Dream vacation spot:** Italy
- 🏈 **Will never miss a game from:** Tennessee Titans
- 🐤 **Little-known fun fact:** I have had a pet duck for 6 years and I've been a huge Elvis fan since I was 5
- 💬 **Best advice for new agents:** *"Really helpful if you can provide competitor intel, expiring and/or target pricing when you submit for referral. We always do our best to price to win."*



Reach Sandy at:  [santonicello@velocityrisk.com](mailto:santonicello@velocityrisk.com) |  615-540-4791

## Need Help? Customer Service or Underwriter

 **Start with Customer Service when you need:**


- ☒ General information
- ☒ Risk status updates
- ☒ Endorsement or cancellation requests
- ☒ Other general support or inquiries


 **Go to Your Underwriter for:**


- ☒ Risk-specific questions
- ☒ Submission clarifications
- ☒ Anything Customer Service doesn't cover

### Customer Service Contact Details

 [smb.underwriting@velocityrisk.com](mailto:smb.underwriting@velocityrisk.com) |  844-878-1267

 **Live Chat** directly in the quoting platform (*fastest option!*)

 If your issue needs an underwriter, Customer Service will make the referral directly. Risks referred directly in the quoting platform automatically go to your underwriter.

 **Reminder:** You can do many endorsements yourself – check out the [Knowledge Center](#) for training and tips on how to self-service your policies.

We are here to support your success. If you have any questions or need further assistance, please don't hesitate to give us a call. Our team is here to assist you. We will continue to work hard to be your carrier of choice for coastal risks.

## Steven Schallau, CIC

### Distribution Manager - Small Commercial

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