

From: [Steven Schallau](#)

Subject: 🎉 Velocity Risk | Meet Emily Sisko Your Small Commercial Underwriter

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Meet Emily Sisko | Your Small Commercial Underwriter: Fun Facts + Pro Tips!

We're excited to introduce you to your assigned underwriter — your go-to person for risk-specific support and guidance! Below is a little about them, along with a quick guide on who to contact for what. Knowing the right resource can save you time and get you answers faster!

🎉 Meet Your Underwriter: Emily Sisko

📍 **Lives in:** Boulder, CO

🍛 **Food Obsession:** Saag Paneer

📖 **Recommends reading:** Dragons Love Tacos (I am reading mostly children's books lately)

🎬 **All-time favorite movie:** Pirates of the Caribbean

🏝️ **Dream vacation spot:** Barbados

🏈 **Will never miss a game from:** My son's team

🗣️ **Little-known fun fact:** My birthday is international "Talk Like a Pirate Day".
💬 **Best advice for new agents:** *"Know the business we target and send over any additional details we may need to know up front. Competition intel is always appreciated so we can help you win the deal."*



Reach Emily at:  esisko@velocityrisk.com |  615-589-5415

Need Help? Customer Service or Underwriter


 **Start with Customer Service when you need:**


 **Go to Your Underwriter for:**


- | | |
|--|---|
| <input checked="" type="checkbox"/> General information | <input checked="" type="checkbox"/> Risk-specific questions |
| <input checked="" type="checkbox"/> Risk status updates | <input checked="" type="checkbox"/> Submission clarifications |
| <input checked="" type="checkbox"/> Endorsement or cancellation requests | <input checked="" type="checkbox"/> Anything Customer Service doesn't cover |
| <input checked="" type="checkbox"/> Other general support or inquiries | |

Customer Service Contact Details

 smb.underwriting@velocityrisk.com |  844-878-1267

 **Live Chat** directly in the quoting platform (*fastest option!*)

 If your issue needs an underwriter, Customer Service will make the referral directly. Risks referred directly in the quoting platform automatically go to your underwriter.

 **Reminder:** You can do many endorsements yourself – check out the [Knowledge Center](#) for training and tips on how to self-service your policies.

We are here to support your success. If you have any questions or need further assistance, please don't hesitate to give us a call. Our team is here to assist you. We will continue to work hard to be your carrier of choice for coastal risks.

Steven Schallau, CIC

Distribution Manager - Small Commercial

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