

From: [SMB Underwriting](#)
Subject: 🗨️ Let's Chat! Introducing Underwriting Support Chat
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Velocity Risk ®

Introducing Our New Chat Feature for Underwriting Support

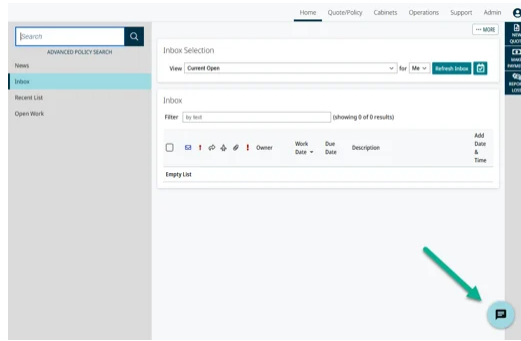
We are excited to announce the launch of a new **Chat** feature within our quoting platform, designed to streamline your interactions with our underwriting support team.

With this new feature you can now:

- **Communicate instantly** with our underwriting support team directly in the platform
- **Upload and share documents** directly in the chat, reducing back-and-forth emails
- Expect the **same high level of service** you receive via phone calls and email

We believe this enhancement will significantly improve your experience, providing more flexibility and quick answers to your questions as you quote and bind policies.

To access the chat feature, simply log into the quoting platform and click the Chat icon. Our support team is ready to assist you whenever you need it.



Be sure to visit our Knowledge Center for updated versions of our Product Guide and training materials.

[Visit the Knowledge Center](#)

Your Resource Center for Product and System Information.

If you have any questions or need further assistance, please don't hesitate to give us a call or a chat. Our team is here to assist you. We will continue to work hard to be your carrier of choice for your coastal property risks.

[Contact Steven Schallau | Relationship Manager](#)

[Contact Underwriting Support](#)

Velocity Risk Underwriters, LLC, 10 Burton Hills Blvd., Ste 300, Nashville, TN 37215

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