

**From:** [Velocity Claims](#)

**Subject:** Notification #3 | Velocity Risk | Moratorium Lifted: Hurricane Helene

**Date:** Friday, September 27, 2024 4:55:36 PM

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# Velocity Risk | Velocity Claims Moratorium Alert: Hurricane



## Moratorium for Small Commercial Lifted in Florida, Alabama, and Georgia due to Hurricane Helene

Effective 5pm EDT on 9/27/2024, the moratorium issued for Hurricane Helene in Florida, Alabama, and Georgia will be lifted.

A Statement of No Loss (SNOL) may be requested.

### How to File a Claim

All customers may call us 24/7 at 844-878-2567 or report a new claim online.

[Report a Claim](#)

Commercial customers may also email their claim details:

[Small Commercial](#)

#### Already filed a claim?

Call 844-878-2567 for all claim inquiries. Please email [claim documents](#), with customer claim number in the subject line. These documents are routed directly to the assigned account manager for handling.

Velocity Risk Underwriters, LLC, 10 Burton Hills Blvd., Ste 300, Nashville, TN 37215

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