

**From:** [Velocity Claims](#)

**Subject:** Notification #2 | Velocity Risk | Moratorium Updated: Tropical Storm Helene

**Date:** Tuesday, September 24, 2024 3:11:07 PM

**Velocity Risk**  | **Velocity Claims**   
**Moratorium Alert: Hurricane**



## **Moratorium for Small Commercial Revised in Florida and Expanded to Alabama and Georgia due to Tropical Storm Helene**

Tropical Storm Helene is expected to strengthen and impact Florida, Alabama, and Georgia later this week.

The moratorium for Florida in effect as of 9/24 at 8:00 am EDT has been revised. We are adding Sarasota, Charlotte and Lee counties and removing Bay, Calhoun, Escambia, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington counties effective immediately.

**Florida impacted counties:**

Charlotte, Citrus, Columbia, Dixie, Franklin, Gadsden, Gulf, Hamilton, Hernando, Hillsborough, Jefferson, Lafayette, Lee, Leon, Levy, Liberty, Madison, Manatee, Pasco, Pinellas, Sarasota, Suwannee, Taylor, and Wakulla.

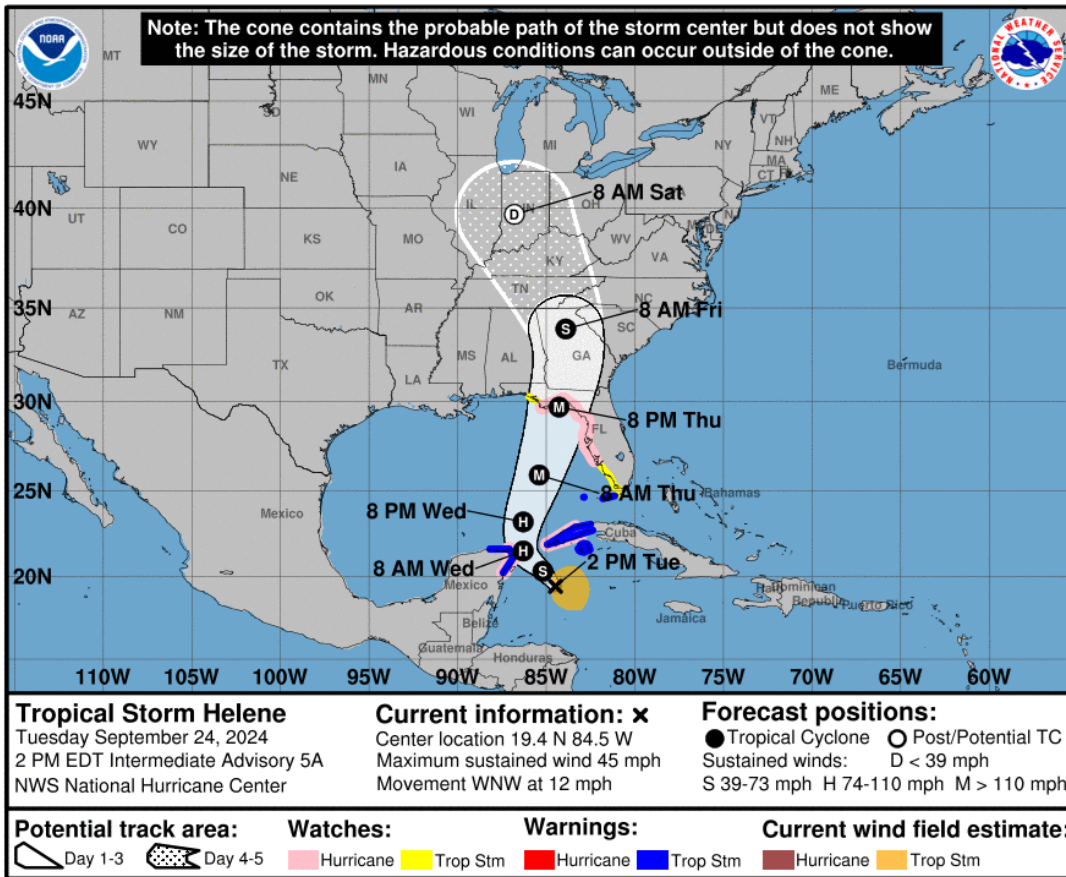
We have also extended the moratorium effective 9/25 at 12 PM EDT for the **entire state of Georgia** and the **following counties in Alabama:**

Barbour, Chambers, Cherokee, Cleburne, DeKalb, Henry, Houston, Jackson, Lee, Randolph, and Russell

Velocity Risk Underwriters will continue to monitor this event and will provide updates as necessary.

For additional detailed weather and tracking information, visit the [National Hurricane Center](#).

For tips on how to prepare for an impending hurricane, visit [Ready.Gov](#)



Moratorium Policy Guidelines

How to File a Claim

All customers may call us 24/7 at 844-878-2567 or report a new claim online.

Report a Claim

Commercial customers may also email their claim details:

[Small Commercial](#)

Already filed a claim?

Call 844-878-2567 for all claim inquiries. Please email [claim documents](#), with customer claim number in the subject line. These documents are routed directly to the assigned account manager for handling.

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