

From: [Velocity Claims](#)
To:
Subject: Notification #1 | Velocity Risk | Moratorium Alert: Tropical Storm Francine
Date: Monday, September 9, 2024 5:26:42 PM

Velocity Risk  | **Velocity Claims** 
Moratorium Alert: Hurricane



Moratorium Issued for Small Commercial in Louisiana due to Tropical Storm Francine

Dear Sherry,

Tropical Storm Francine is expected to strengthen and impact Louisiana later this week. Velocity Risk will issue a moratorium effective 9/10 at 8:00 am CDT for the following counties:

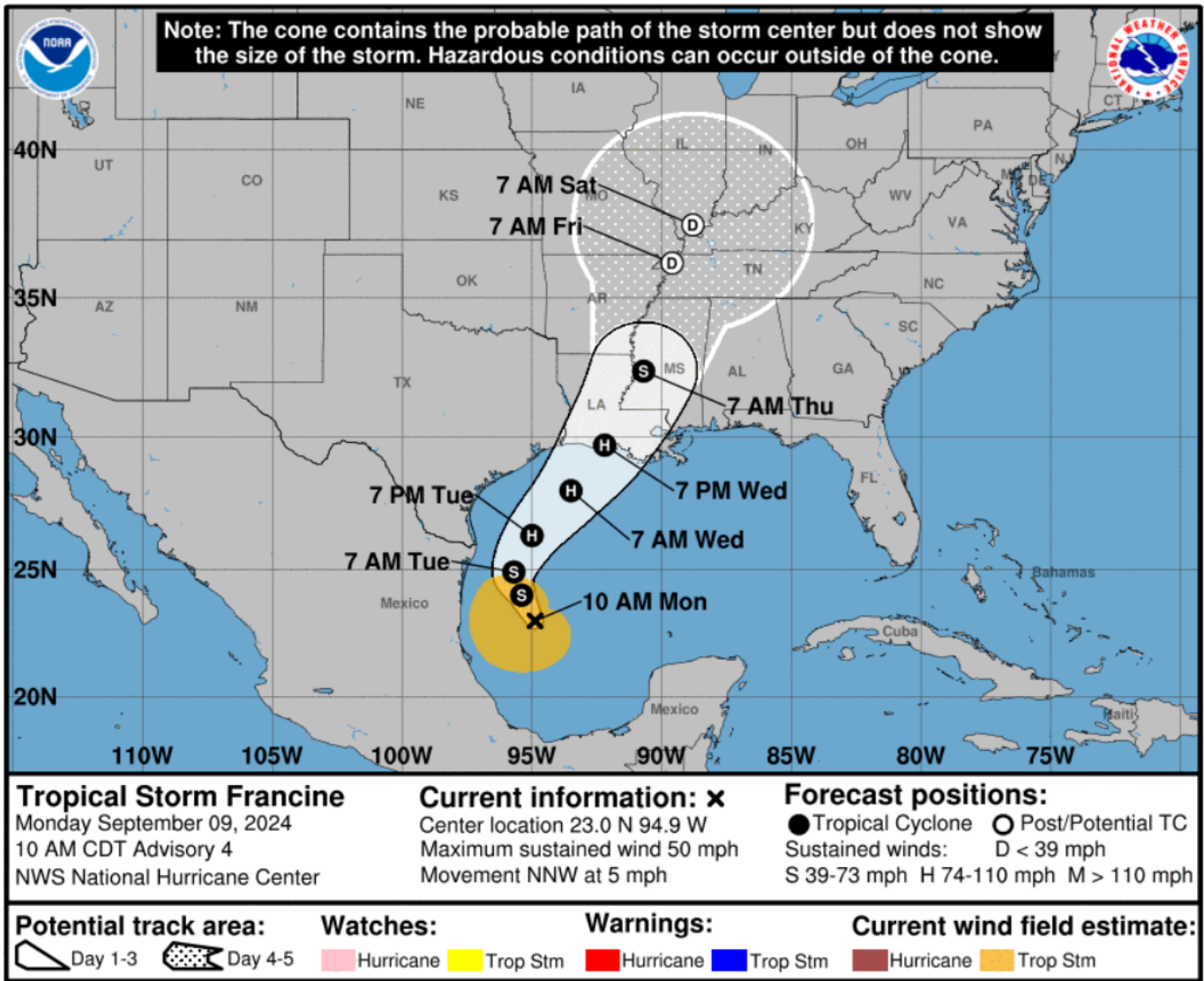
Louisiana:

Acadia, Allen, Ascension, Assumption, Beauregard, Calcasieu, Cameron, East Baton Rouge, East Feliciana, Evangeline, Iberia, Iberville, Jefferson, Jefferson Davis, Lafayette, Lafourche, Livingston, Orleans, Plaquemines, Pointe Coupee, St. Bernard, St. Charles, St. Helena, St. James, St. John the Baptist, St. Landry, St. Martin, St. Mary, St. Tammany, Tangipahoa, Terrebonne, Vermillion, Washington, West Baton Rouge, and West Feliciana.

Velocity Risk Underwriters will continue to monitor this event and will provide updates as necessary.

For additional detailed weather and tracking information, visit the [National Hurricane Center](#).

For tips on how to prepare for an impending hurricane, visit [Ready.Gov](#)



Moratorium Policy Guidelines

How to File a Claim

All customers may call us 24/7 at 844-878-2567 or report a new claim online.

Report a Claim

Commercial customers may also email their claim details:

[Small Commercial](#)

Already filed a claim?

Call 844-878-2567 for all claim inquiries. Please email [claim documents](#), with customer claim number in the subject line. These documents are routed directly to the assigned account manager for handling.