

From: [Velocity Claims](#)
To:
Subject: Notification #1 | Velocity Risk | Moratorium Alert: PTC #9
Date: Monday, September 23, 2024 4:02:26 PM

Velocity Risk | Velocity Claims Moratorium Alert: Hurricane



Moratorium Issued for Small Commercial in Florida due to PTC #9 (soon to be Helene)

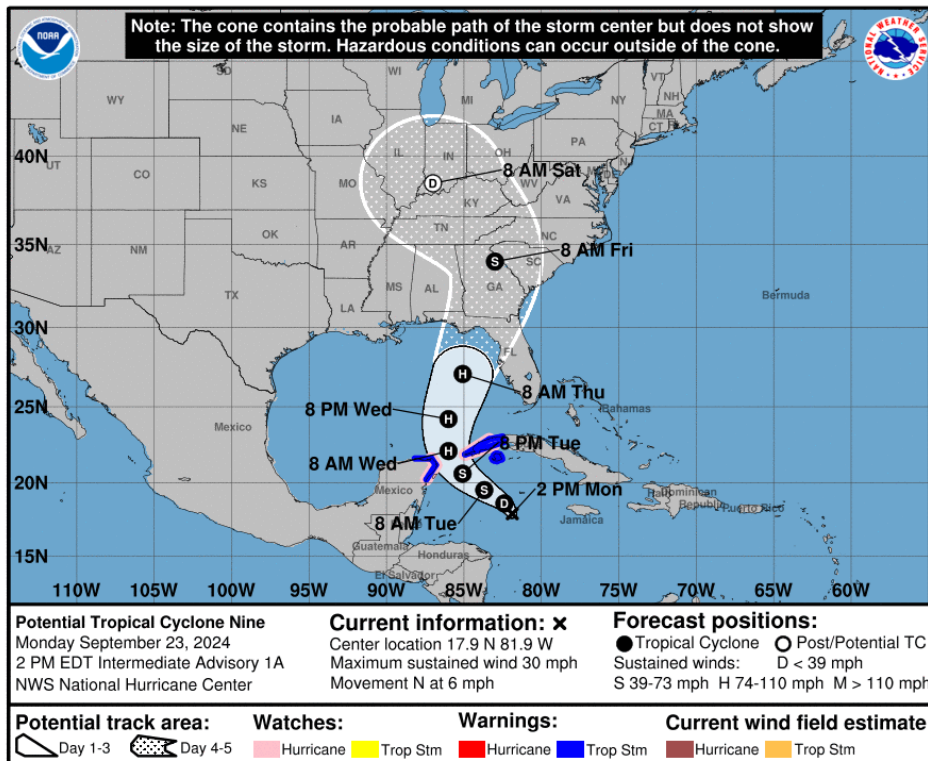
Potential Tropical Cyclone #9 (soon to be Helene) is expected to strengthen and impact Florida later this week. Velocity Risk will issue a moratorium effective 9/24 at 8:00 am EDT for the following counties:

Bay, Calhoun, Citrus, Columbia, Dixie, Escambia, Franklin, Gadsden, Gulf, Hamilton, Hernando, Hillsborough, Holmes, Jackson, Jefferson, Lafayette, Leon, Levy, Liberty, Madison, Manatee, Okaloosa, Pasco, Pinellas, Santa Rosa, Suwannee, Taylor, Wakulla, Walton, and Washington.

Velocity Risk Underwriters will continue to monitor this event and will provide updates as necessary.

For additional detailed weather and tracking information, visit the [National Hurricane Center](#).

For tips on how to prepare for an impending hurricane, visit [Ready.Gov](#)



How to File a Claim

All customers may call us 24/7 at 844-878-2567 or report a new claim online.

[Report a Claim](#)

Commercial customers may also email their claim details:

[Small Commercial](#)

Already filed a claim?

Call 844-878-2567 for all claim inquiries. Please email [claim documents](#), with customer claim number in the subject line. These documents are routed directly to the assigned account manager for handling.

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