

Friday, May 24, 2024



Small Commercial System Update

Dear Valued Partner,

In April 2022, we transitioned our policy administration portal to a [new system](#), and are in the process of decommissioning our previous system. Effective June 15, 2024, the policy administration system used to obtain your policies will no longer be accessible.

Any existing active policies will be transferred to our [new system](#) and all requests for information, endorsements, and documents for policies previously available in the decommissioned system should be sent to smb.underwriting@velocityrisk.com. For immediate inquiries please call 877-878-7529.

Should you have any questions or require assistance with this change, please do not hesitate to reach out to our customer service team at 844-878-7529.

We appreciate your business and support.

Contact Customer Service

Phone (844) 878-7529

Email: smb.underwriting@velocityrisk.com

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