Be sure to add info@emailvelocityrisk.com to your safe sender list.

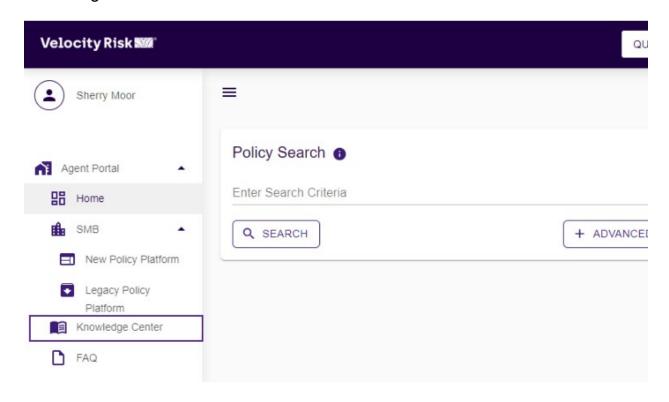


Small Commercial Update

Velocity Knowledge Center

The Velocity Knowledge Center is your new resource center for Velocity product and system information. The Knowledge Center is replacing the Velocity Risk University with a new redesigned experience.

Access the Knowledge Center via the <u>my.velocityrisk.com</u> portal using the new Knowledge Center link.



The Knowledge Center home page has a more modern look. Click **Small Commercial** to access the available resources. There is also a new **Support**

button with contact information and other helpful links.



Can't remember how to process a renewal in our new system or if that risk will meet our underwriting guidelines? The new **Training** page has been redesigned to be more intuitive to your needs. Resources about Velocity's products and system training is available in a faster, more efficient way including a new Featured section highlighting new and noteworthy items and a new layout allowing better access to more items on the page.

Navigate to any of the other pages directly (Forms Library, Marketing Documents, and Bulletins) from the top menu.

Monday, July 31, 2023 **Velocity** Forms Library Marketing Documents Knowledge Center **Small Commercial Featured Training** Small Commercial Product Guide Training A detailed product and underwriting guide for our Small Commercial product. **01** 02 03 Filter by: State My Velocity Risk Portal Video Small Commercial Product Guide SMB Renewal Process Training Guide Renewal Process Video Watch this quick video on finalizing the Watch this short video walkthrou A detailed product and underwriting Use this step-by-step guide on how to guide for our Small Commercial product. finalize the renewal transaction for renewal transaction for Small our new portal. Run time 4:20 Small Commercial policies. Commercial policies. Run time 2:24

Quote Simulation - Wholesale

Get hands-on experience with this

experience with this interactive quote

simulation of our Small Commercial

Servicing Guide - Wholesale

Learn how to access and service Small Commercial Velocity Risk

in our policy platform.

Want to review policy language? The **Forms Library** houses all the Small Commercial forms for instant access. Organized alpha-numerically with descriptions so it's easy to find what you need.

Quote Flow Guide - Wholesale

Use this guide for tip on getting the best

rate and minimize the learning curve.

Small Commercial Overview

Learn about our Small Commercial

program, underwriting guidelines, and quote demo in this interactive training.

Monday, July 31, 2023 **Velocity** Knowledge Center Small Commercial Featured Forms Library SMB 300 2307 CW ALL Commercial Property Forms Library Small Commercial Property Form 01 All States All States All States SMB 300 2307 CW ALL Commercial SMB 400 1905 CW ALL Flood SMB 401 1712 CW ALL Earthquake SMB 402 1712 ST All Risk Cov Cause of Loss Property Flood Coverage Earthquake Coverage Small Commercial Property Form All Other Perils All States All States All States

Need specific marketing materials or one of our handy Success Guides? The **Marketing Documents** page has our flyers and Success Guides sorted by state for easy access.

SMB 407 2103 CW ALL Additional

Additional Coverages & Sublimit Options

Coverage Sublimit

SMB 408 2103 CW ALL Direct

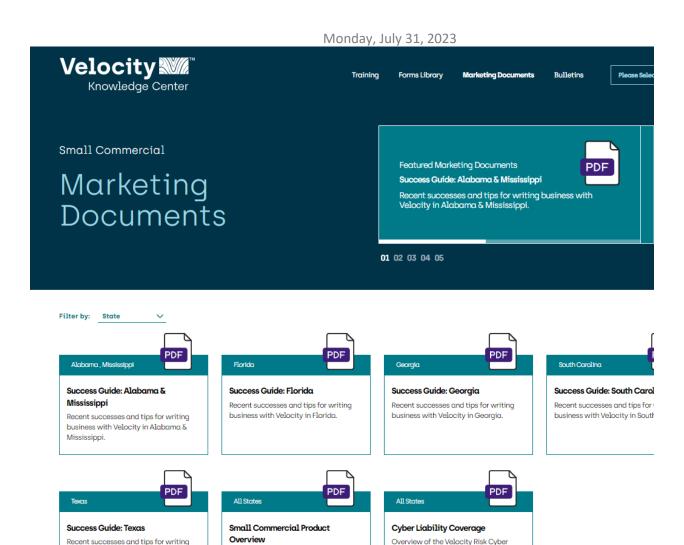
Velocity Direct Repair Endorsem

SMB 406 1712 ALL TRIA

Terrorism Risk Insurance Endorsement

SMB 403 1805 CW ALL Equipment

Equipment Breakdown Endorsement



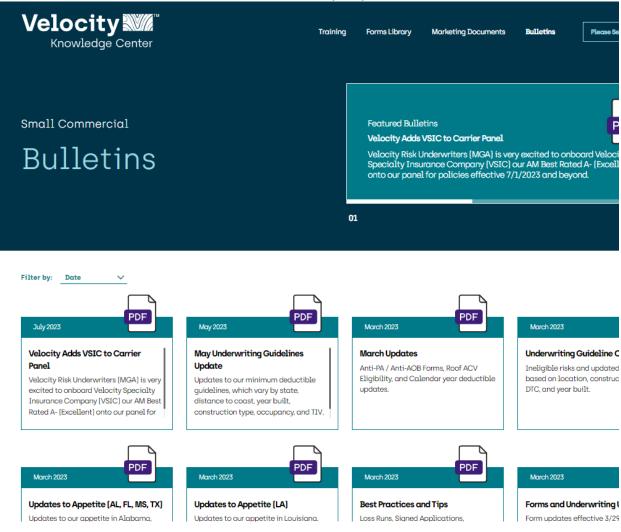
Looking for that email communication sent six months ago? The **Bulletins** page stores our recent communications in an easy to find format. Sort by Date to find exactly what you need.

Overview of the Velocity Diek Small

Liability Coverage program

business with Velocity in Texas

Monday, July 31, 2023



The Velocity Knowledge Center was designed with you in mind and we know you will enjoy the new features and the resources you have available at your fingertips. The Knowledge Center will be continuously updated with new and revised content, so check back often for the latest resources.

Contact Customer Service

Phone: (844) 878-1267

Email: smb.underwriting@velocityrisk.com



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