

From: Velocity Claims <claims@velocityrisk.com>

Sent: Wednesday, September 25, 2024 7:31 PM

Subject: Notification #2 | Velocity Risk | Moratorium Updated: Tropical Storm Helene

Velocity Risk  | **Velocity Claims** 
Moratorium Alert: Hurricane



Moratorium for Middle Market Updated in Florida due to Hurricane Helene

Hurricane Helene is expected to strengthen and impact Florida, Alabama, and Georgia later this week. The moratorium for Florida in effect as of 9/24 has been revised. We are adding Bay county effective immediately.

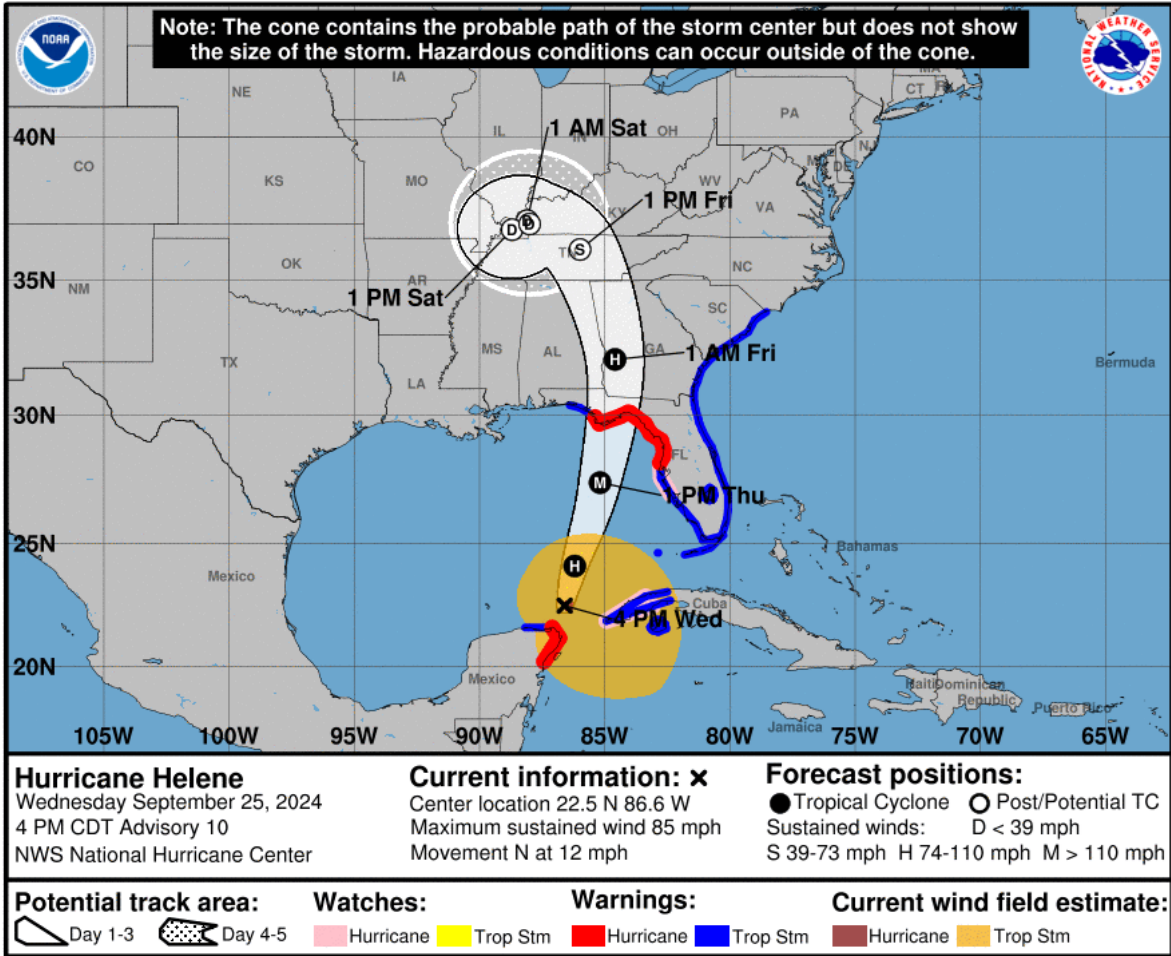
Florida impacted counties:

Bay, Charlotte, Citrus, Columbia, Dixie, Franklin, Gadsden, Gulf, Hamilton, Hernando, Hillsborough, Jefferson, Lafayette, Lee, Leon, Levy, Liberty, Madison, Manatee, Pasco, Pinellas, Sarasota, Suwannee, Taylor, and Wakulla.

Velocity Risk Underwriters will continue to monitor this event and will provide updates as necessary.

For additional detailed weather and tracking information, visit the [National Hurricane Center](#).

For tips on how to prepare for an impending hurricane, visit [Ready.Gov](#)



Moratorium Policy Guidelines

How to File a Claim

All customers may call us 24/7 at 844-878-2567 or report a new claim online.

[Report a Claim](#)

Commercial customers may also email their claim details:

[Middle Market](#)

Already filed a claim?

Call 844-878-2567 for all claim inquiries. Please email [claim documents](#), with customer claim number in the subject line. These documents are routed directly to the assigned account manager for handling.

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