

From: [Velocity Claims](#)

Subject: Notification #1 | Velocity Risk | Moratorium Alert: Tropical Storm Helene

Date: Tuesday, September 24, 2024 7:51:53 PM

Velocity Risk | Velocity Claims Moratorium Alert: Hurricane



Moratorium Issued for Middle Market in Florida due to Tropical Storm Helene

Tropical Storm Helene is expected to strengthen and impact Florida, Alabama, and Georgia later this week. Velocity Risk is issuing a moratorium effective immediately in

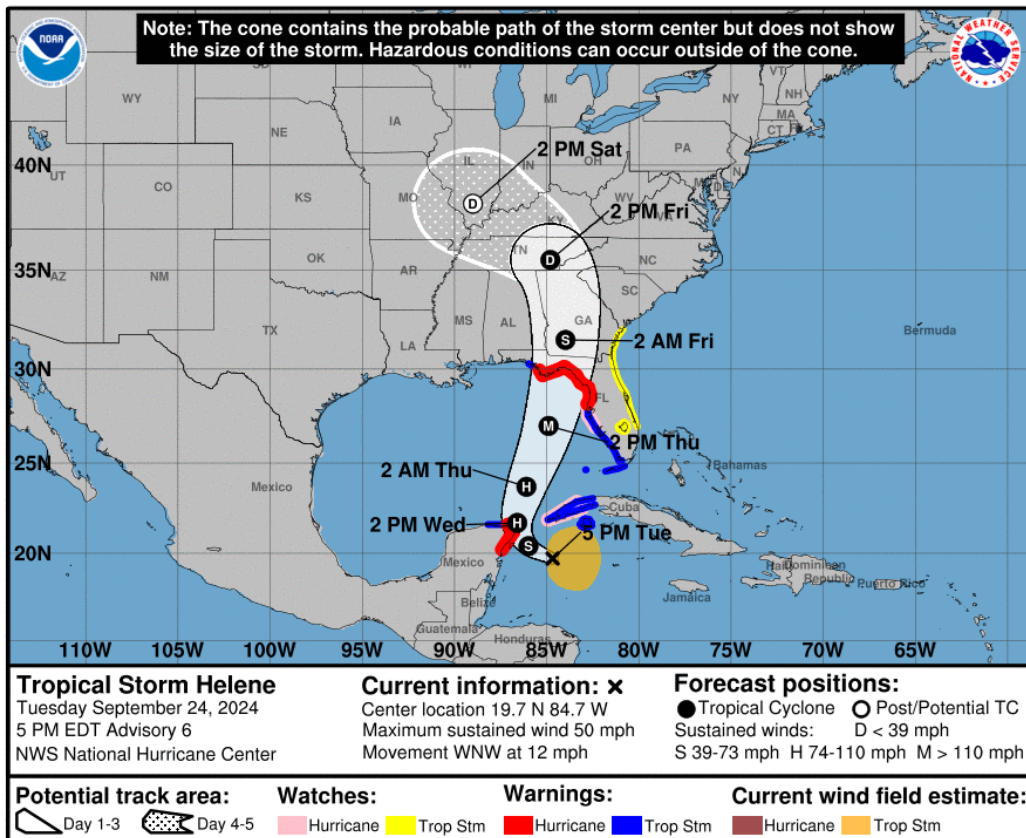
Florida for the following counties:

Charlotte, Citrus, Columbia, Dixie, Franklin, Gadsden, Gulf, Hamilton, Hernando, Hillsborough, Jefferson, Lafayette, Lee, Leon, Levy, Liberty, Madison, Manatee, Pasco, Pinellas, Sarasota, Suwannee, Taylor, and Wakulla.

Velocity Risk Underwriters will continue to monitor this event and will provide updates as necessary.

For additional detailed weather and tracking information, visit the [National Hurricane Center](#).

For tips on how to prepare for an impending hurricane, visit [Ready.Gov](#)



Moratorium Policy Guidelines

How to File a Claim

All customers may call us 24/7 at 844-878-2567 or report a new claim online.

[Report a Claim](#)

Commercial customers may also email their claim details:

[Middle Market](#)

Already filed a claim?

Call 844-878-2567 for all claim inquiries. Please email [claim documents](#), with customer claim number in the subject line. These documents are routed directly to the assigned account manager for handling.

Velocity Risk Underwriters, LLC, 10 Burton Hills Blvd., Ste 300, Nashville, TN 37215

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