

POLICYHOLDER NOTIFICATION

QUESTIONS OR COMPLAINTS ABOUT YOUR INSURANCE?

For information or questions about your insurance, coverage, or assistance in resolving complaints, you may call, write, or email us at:

Velocity Specialty Insurance Company

Email: complaints@velocityrisk.com

Mail: 10 Burton Hills Blvd. Suite 300 B
Nashville, TN 37215

United Specialty Insurance Company

Email: legalcompliance@statenational.com

Mail: 1900 L. Don Dodson Drive Bedford, TX
76201

**Certain Underwriters at Lloyd's and Other
Insurers subscribing to Binding Authority
UMR B604510568622024**

Email: complaints@lloyds.com

Mail: 280 Park Avenue, East Tower, 25th
Floor, New York, NY 10017

National Fire & Marine Insurance Company

Email: complaints@velocityrisk.com

Mail: 10 Burton Hills Blvd. Suite 300 A
Nashville, TN 37215

Fortegra Specialty Insurance Company

Email: consumercomplaints@fortegra.com

Mail: 10751 Deerwood Park Blvd., Suite 200
Jacksonville FL 32256

If your questions, concerns, or problems have not been resolved after contacting Velocity Risk Underwriters, LLC., your insurance company, or your insurance agent, you have the right to file a complaint with your state's department of insurance. You may find your state insurance department complaint information by visiting content.naic.org/consumer.htm.