

Subject:

✨ CoastLine BOP | Your Account Security is Getting an Upgrade

Date:

11 July 2025, 11:01:22

LineUnderwriters™
A division of Velocity Risk Underwriters, LLC



Multi-Factor Authentication Coming Soon

Security is a top priority - for you, your clients, and our team. That's why, over the next few weeks, we'll begin requiring **email-based multi-factor authentication (MFA)** when logging into your account.

We know change can be a bit inconvenient, but this update is essential to ensuring that only authorized users can access your account.

What's changing:

- ✉ You'll enter a **one-time code sent to your email** at login.
- ⌚ MFA will remain active for up to **10 hours or until logout**.
- 💻 **Shared logins will no longer be supported**, as the email code is tied to one user.

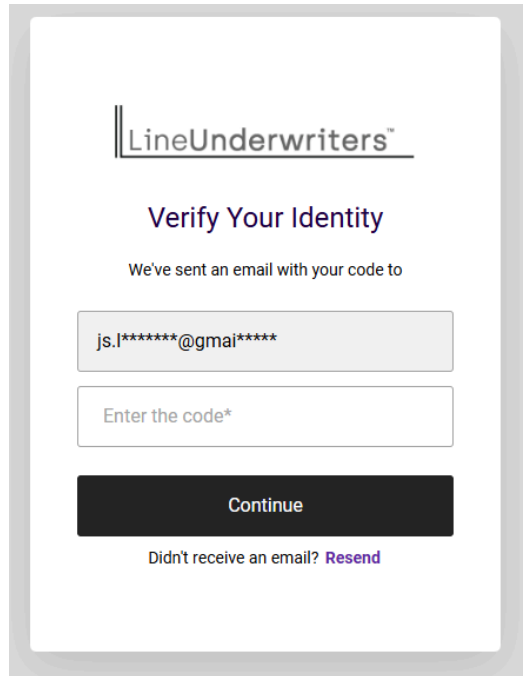
To add new users:

Simply reply to this email with the following information and we'll take care of the rest:

- 📌 User's Name
- 📌 Email
- 📌 Phone number

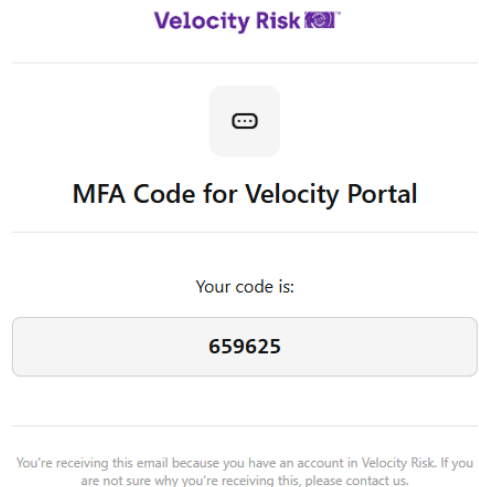
Example of new process:

Portal Screen to Login with MFA



The screenshot shows a web portal for LineUnderwriters. At the top is the LineUnderwriters logo. Below it is the heading "Verify Your Identity" and a message: "We've sent an email with your code to". There is a text box containing the email address "js.l*****@gmail*****". Below that is another text box with the placeholder "Enter the code*". At the bottom is a large black button labeled "Continue" and a link that says "Didn't receive an email? Resend".

Email from Velocity Risk for MFA



The screenshot shows an email from Velocity Risk. At the top is the Velocity Risk logo. Below it is a small icon of a speech bubble with three dots. The heading is "MFA Code for Velocity Portal". Below that is the text "Your code is:" followed by a large box containing the code "659625". At the bottom is a small disclaimer: "You're receiving this email because you have an account in Velocity Risk. If you are not sure why you're receiving this, please contact us."

We appreciate your understanding and support as we take this important step forward in protecting your data.

Katie O'Neil

Business Development Manager

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Contact Underwriting Support

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