

From: [Velocity Claims](#)

Subject: Notification #2 | CoastLine BOP | Moratorium Updated: Tropical Storm Helene

Date: Tuesday, September 24, 2024 3:12:50 PM

LineUnderwriters



Velocity Claims

Moratorium Alert: Hurricane

Moratorium for CoastLine BOP Revised in Florida and Expanded to Alabama and Georgia due to Tropical Storm Helene

Tropical Storm Helene is expected to strengthen and impact Florida, Alabama, and Georgia later this week.

The moratorium for Florida in effect as of 9/24 at 8:00 am EDT has been revised. We are adding Sarasota, Charlotte and Lee counties and removing Bay, Calhoun, Escambia, Holmes, Jackson, Okaloosa, Santa Rosa, Walton, and Washington counties effective immediately.

Florida impacted counties:

Charlotte, Citrus, Columbia, Dixie, Franklin, Gadsden, Gulf, Hamilton, Hernando, Hillsborough, Jefferson, Lafayette, Lee, Leon, Levy, Liberty, Madison, Manatee, Pasco, Pinellas, Sarasota, Suwannee, Taylor, and Wakulla.

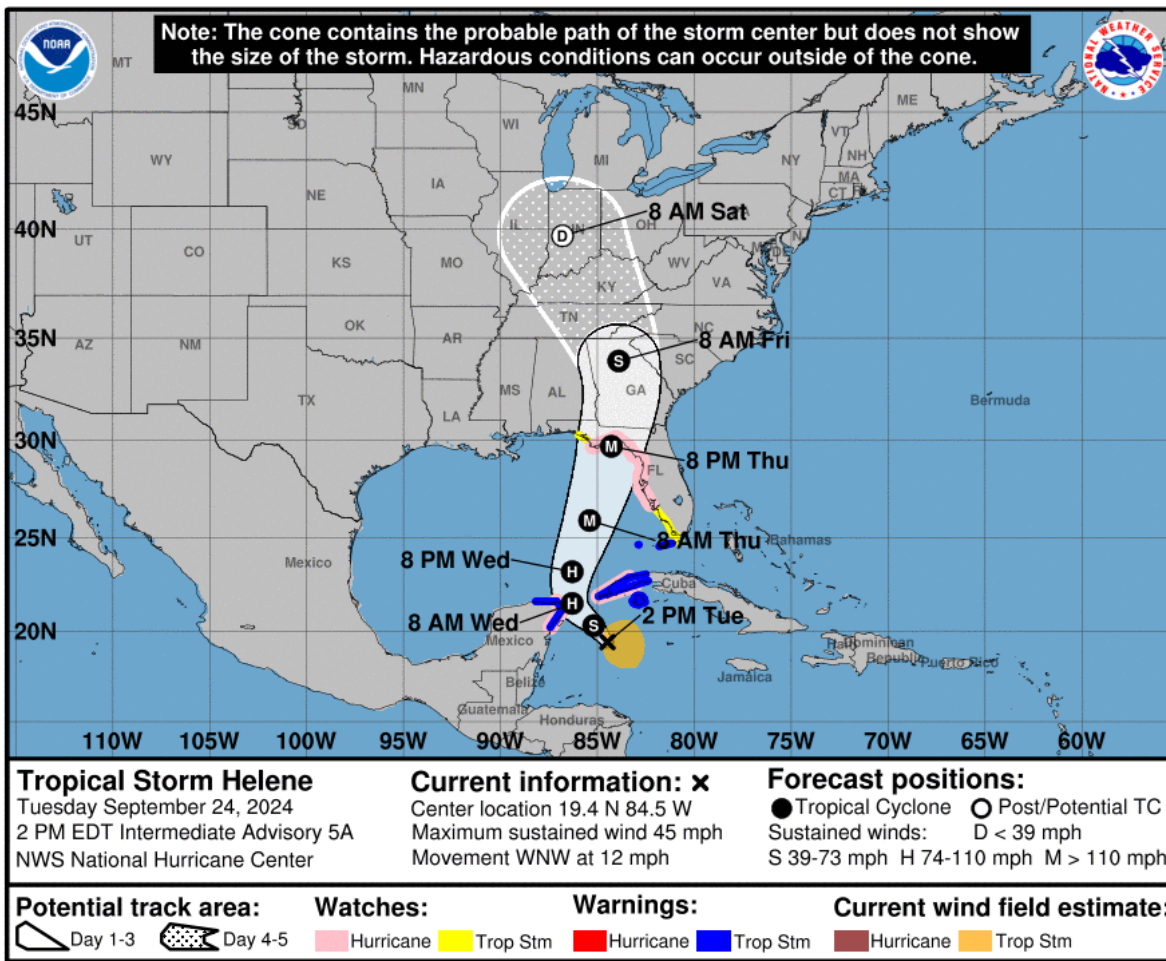
We have also extended the moratorium effective 9/25 at 12 PM EDT for the **entire state of Georgia** and the **following counties in Alabama:**

Barbour, Chambers, Cherokee, Cleburne, DeKalb, Henry, Houston, Jackson, Lee, Randolph, and Russell

We will continue to monitor this event and will provide updates as necessary.

For additional detailed weather and tracking information, visit the [National Hurricane Center](#).

For tips on how to prepare for an impending hurricane, visit [Ready.Gov](#)



Moratorium Policy Guidelines

How to File a Claim

All customers may call us 24/7 at 844-878-2567 or report a new claim online.

Report a Claim

Commercial customers may also email their claim details:

[Coastline](#)

Already filed a claim?

Call 844-878-2567 for all claim inquiries. Please email [claim documents](#), with customer claim number in the subject line. These documents are routed directly to the assigned account manager for handling.

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